

WARRANTY CLAIMS LABOUR ALLOWANCE

- Labour costs will be compensated for up to two years from date of purchase, on selected products only.
- Labour requests must be included and accepted in the initial warranty claim.

Removal and reinstallation rates

Product	Compensation
Downlights	\$80 for first fitting and \$10 for each fitting thereafter
Surface Mount Lights	\$80 for first fitting and \$15 for each fitting thereafter
Battens	\$80 for first fitting and \$15 for each fitting thereafter
Panels	\$80 for first fitting and \$15 for each fitting thereafter
Highbays	\$80 for first fitting and \$30 for each fitting thereafter
Exterior Lighting	\$80 for first fitting and \$30 for each fitting thereafter
Track Lights & LED Strips	\$80 for the first hour* - Quote will need to be provided at application if the time will exceed 1 hr
Bathroom heaters	\$80 for first fitting and \$30 for each fitting thereafter
Accessories	\$80 for the first hour* - Quote will need to be provided at application if the time will exceed 1 hr

* The first hour allowance includes callout and travel time. No additional travel expenses will be compensated.

EWP Costs

If there is a need for an elevated work platform in the removal and reinstallation of failed fittings, the below rates are payable:

Up to 8.0m Scissor Lift	\$270 per day + \$300 transport (if required)
13.7m Boom Lift	\$400 per day + \$380 transport (if required)



Product Warranty

Up to **5 years** on selected products.