



## VIP WARRANTY TERMS AND CONDITIONS

These additional warranty items are in addition to Evolt’s standard terms and conditions of sale. Atom VIP warranty is not transferable. Available to licensed electricians only.

### Selected areas

VIP onsite warranty is only available for products installed within a 50km radius from the centre of the following cities:

- Adelaide
- Brisbane
- Gold Coast
- Melbourne
- Perth
- Sunshine Coast
- Sydney

When the installation is outside the listed areas, labour allowance reimbursement is available. Please see our rates [here](#).

### Non-faulty product warranty callouts

For product failures which are not covered by warranty or for products that have not failed and where an onsite warranty has been arranged, Evolt reserves the right to pass the cost of the warranty callout back to the electrician.

Examples of failures which are not covered by the warranty, but not limited to

- Site surges which are above normal operating conditions, and could be a result of lighting or the use of machinery or other external causes
- Incorrect usage or installation
- Vandalism or damage outside normal use
- Product has exceeded its rated lifetime

### Lifetime

The VIP warranty covers the product from defects or premature failure but does not increase the product’s lifetime.

The VIP warranty ends when the product has been in use for its rated operational lifetime or the stated warranty period, up to a maximum of 5 years from the date of purchase, whichever occurs first.

### Product coverage

The VIP warranty is available on selected Atom products. The VIP warranty excludes Atom Air products. Many eligible VIP products carry a 2-year onsite and 3-year return to base warranty providing a total of 5 years coverage. Check the product datasheet to confirm the length and type of warranty at [atomlighting.com.au](http://atomlighting.com.au).

### Example Warranty

The below warranty is for illustrative purposes only, warranty periods are listed in the warranty section for individual products on [atomlighting.com.au](http://atomlighting.com.au).

<b>Commercial use warranty</b>	3(Yr) return to base
<b>Maximum use daily (hr)</b>	12
<b>Domestic use warranty</b>	3(Yr) return to base
<b>Operational lifetime (hr)</b>	50000
<b>VIP warranty (hr)</b>	2(Yr) onsite, 3(Yr) return to base (Total 5 years)

VIP warranty is available to registered users and is subject to additional terms and conditions. Register as a VIP today. Our standard warranty is return to base. Onsite warranty is only available to users who are registered, for sites located in the defined areas/regions.